EXHIBIT 411

Business Idea Description
Submit to IS-Business-Idea mailbox

CVS/pharmacy ©

GENERAL INFORMATION (To Be Filled in By the Requestor and Reviewed with the BRM)			
Requested for or on Behalf of: John Mortelliti **Extension: 6801**	**Department:** Loss Prevention	**BRM:** Extension:	**Request Date:** Tracking #

Title: Control Drug IRR update

Summary Description and Objectives: DEA expects CVS to prevent suspicious orders from being filled out of our DC's. The current IRR does not provide the proper information to meet the DEA's needs. We need control drugs to be monitored by "active ingredient". Currently the control drugs are monitored by item. The IRR loses all order history when the info on the item changes causing CVS to be non compliant with DEA expectations.	**Type (Choose One):** __ **Standard Path Action** **X__ FASTpath Action** __ **Business Support** __ **Ad-Hoc**

Target Start: ASAP	**Target Completion:** Quarter, Date or Blank

Business Drivers (Why?)	Business Impacts
• We can be fined and or penalized by the DEA due to the current environement.	**TANGIBLE:** • **DEA compliance** **INTANGIBLE:** • Avoid fines

Detailed Description of Scope (as applicable)

- Replace these points with the answers to some or all of the following key questions:
- Change IRR to reflect active ingredient instead of item

ACTION INFORMATION (Fill in only for Standard Path or FASTpath Actions)

BPC Sponsor:	**Gov Com Sponsor:**	**Part of Another Initiative or Action:**

Strategic Alignment

- Which strategic imperative does this action align with (Customer Easy, Service Culture, Financial Performance) and why?

Potential Solutions Alternatives

- List potential solution alternatives as appropriate.

IRR format has been approved by DEA and Counsel

Assumptions

- List any key assumptions behind this request.
- Are there any dependencies on other Actions? None
- Are there any constraints associated with this Action?

BRM Approval:	**Date:**
Governance Sponsor Approval:	**Date:**
BPC Sponsor Approval:	**Date:**

BUSINESS SUPPORT INFORMATION (Fill in only for Business Support Requests)

User Dept Approval: **Name:** **Ext:**	**BS Pool of Resources** ☐ **BS Assigned FTEs** ☐ *Business User to check appropriate box (Required)*	**Category:** **Business Need/ Efficiencies** ☐ **Strategic** ☐ **Regulatory** ☐

Detailed Description: Describe more detail if needed to augment high level description on first page. If special formatting required, please specify (i.e. Excel)

Confidential

Business Idea Description
Submit to IS-Business-Idea mailbox

CVS/pharmacy©

Life to the fullest.™

Attachment: Y/N Attachment file name

BRM Use Only: APPROVED ☐   **DEFERRED** ☐   **DENIED** ☐

Estimated Size: Small (1-40 hrs) ☐   **Medium (40- 160 hrs)** ☐   **Large (>160hrs)** ☐

By: _____

PRIORITY: 1 ☐   **2** ☐   **3** ☐   **4** ☐

Additional information from BRM. (i.e. Potential resource(s) to target/ known impacts)

Application(s) effected:

Info from Development Services back to BRM:

Development Services Manager: _____

Target completion date: MM/DD/YYY   Estimated Hours:

Consultants required? **Yes** ☐ **No** ☐   **If yes CSR#** _____ **CSR Desc.** _____

Resources	Availability	Target completion date

1.
2.
3.
4.

Additional comments:

BRM Approval:	**Date:**
Requestor Approval:	**Date:**

Confidential

CVS-MDLT1-000034176

Business Idea Description
Submit to IS-Business-Idea mailbox

CVS/pharmacy©
Life to the fullest.™

BUSINESS SUPPORT INFORMATION (IS to Fill in after completion of Business Support Request)		
Job Assigned to:	**Date Received:**	
Date Delivered:	**Delivered To:**	

Query Name/File Name and Path	
Total Execution run time (for Ad-hoc)	

Confidential